

## Bramley Grange Primary School

Howard Road, Bramley, Rotherham, South Yorkshire, S66 2SY Head Teacher: Rachel Colguhoun MA (ed) NPQH

Dear Parents

Parental partnership is of high value in school, as through working together we can ensure our children receive the best possible education during their time at Bramley Grange.

Senior leaders are always willing to listen to parental concerns and work to resolve them. When raising a concern, the first port of call is always the class teacher. To ensure the class teachers or senior leaders can dedicate the time to have a full discussion with you about your concern it would be appreciated if an appointment is made via the school office, with notice meetings can be scheduled later or earlier to meet the needs of working parents.

We do take all concerns seriously and log this information securely and confidentially to ensure it is followed through by the relevant department or member of staff.

Any concerns regarding staff, safeguarding, health and safety or any service the school provides can be discussed with myself or Mrs Gaunt, again please contact the school office to make an appointment.

As a school we much prefer to be given the opportunity to explain or resolve issues rather than letting things escalate to a point where relationships can be damaged. Communication and partnership working is key to a healthy relationship.

Thank you for your continued support.

Yours sincerely

Mrs R Colguhoun Head Teacher







